

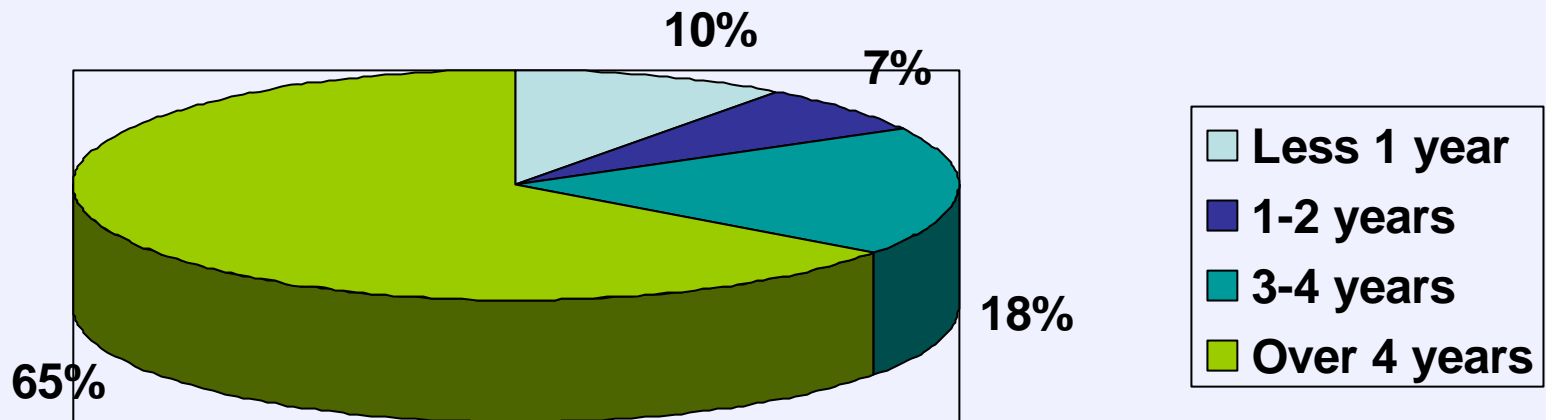
SURVEY RESULTS

UUGI Executive Committee Planning Survey
Winter 2006

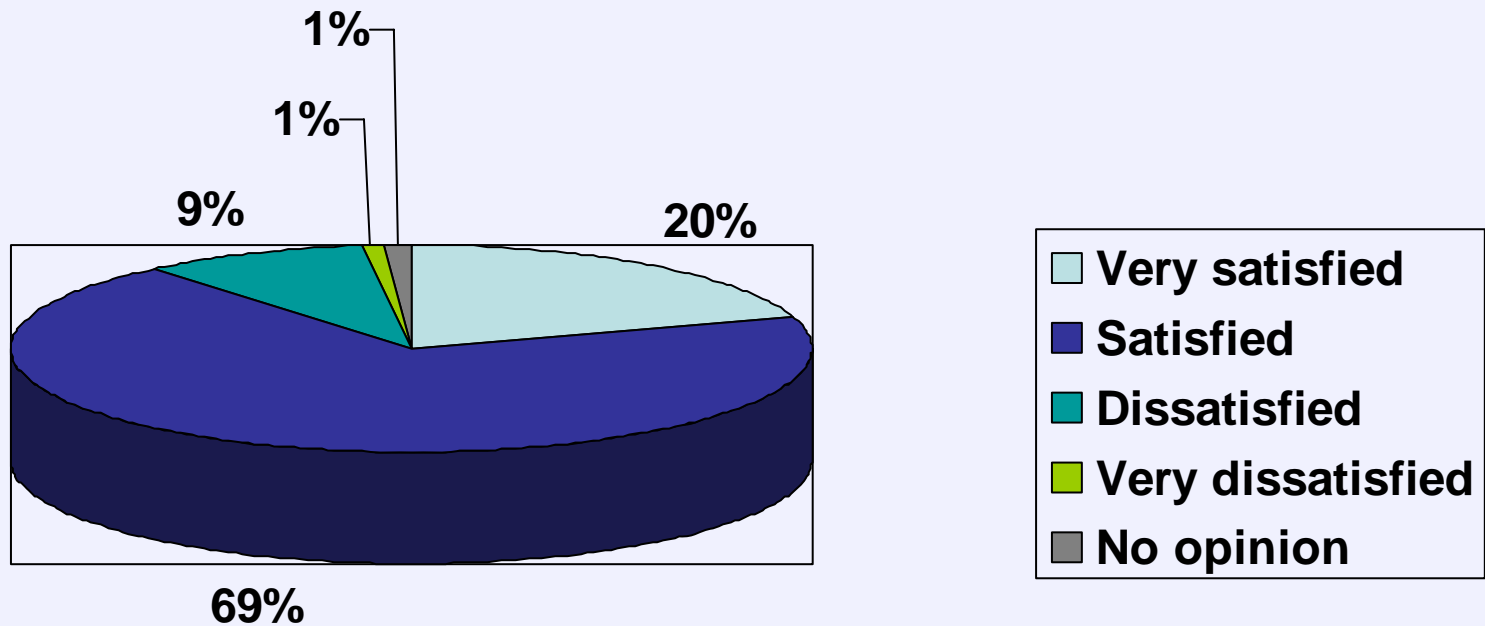
Number of Responses

- 141 responses submitted over a one month time period

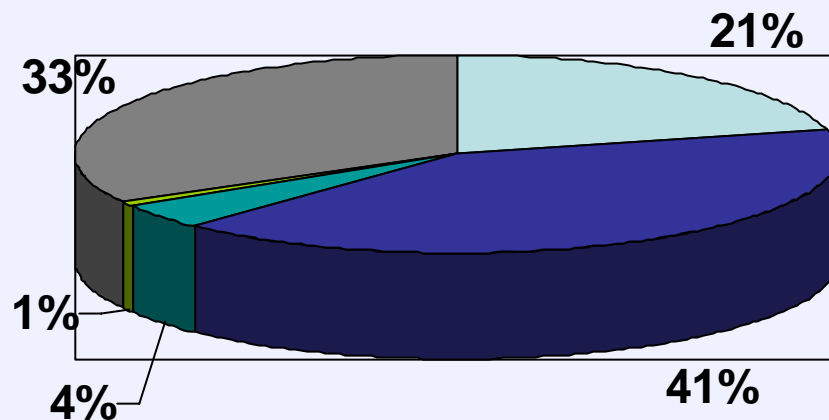
How long have you been a Unicorn customer?



How satisfied have you been with Unicorn overall?

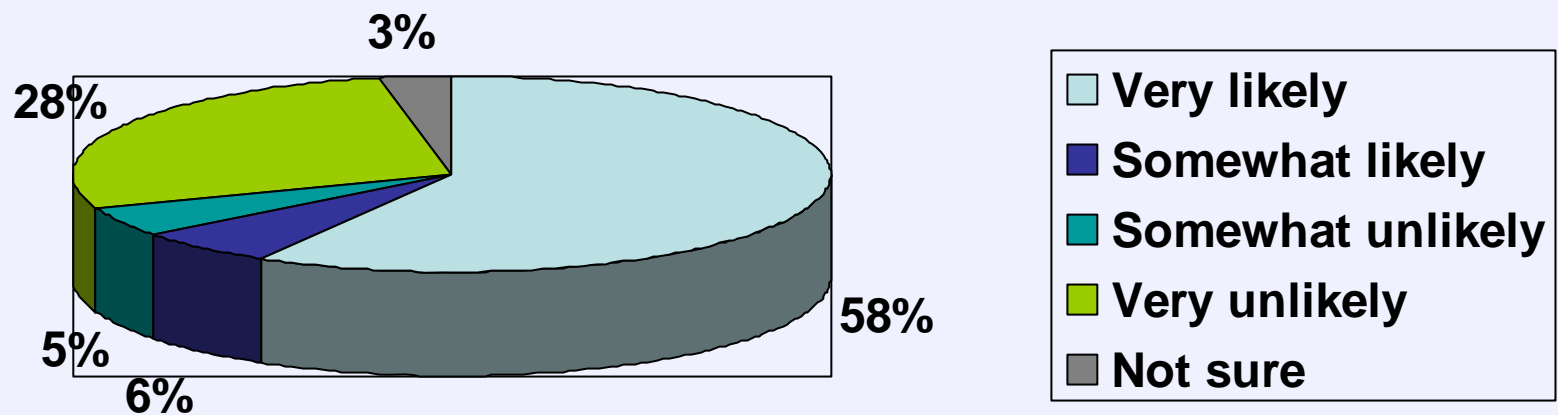


How reasonably priced are the annual UUGI membership dues?

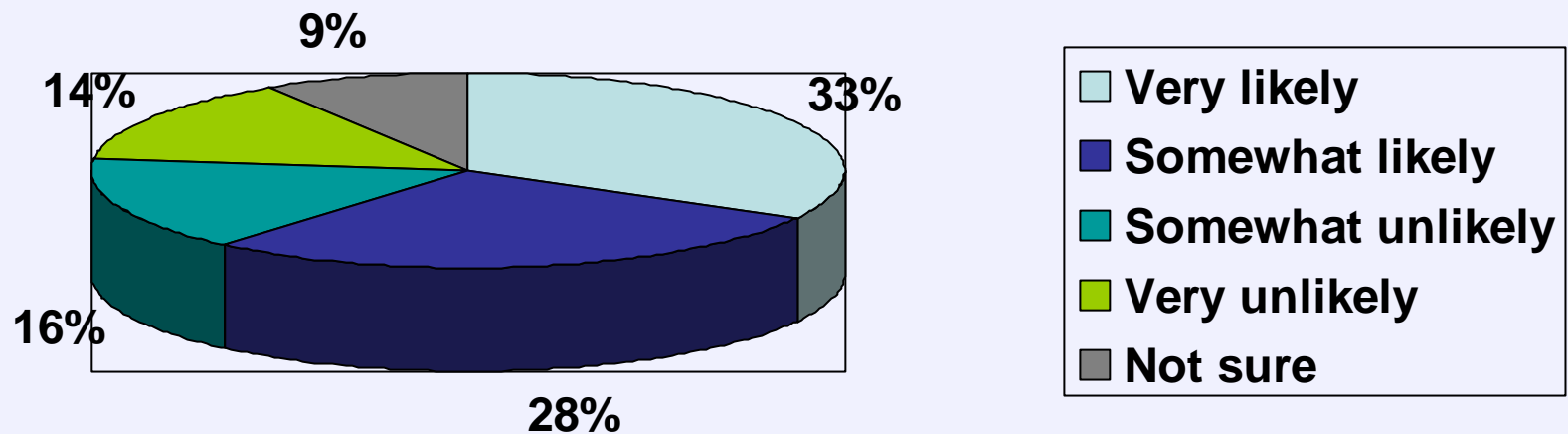


- Very reasonable
- Reasonable
- Unreasonable
- Very unreasonable
- I don't know what they are

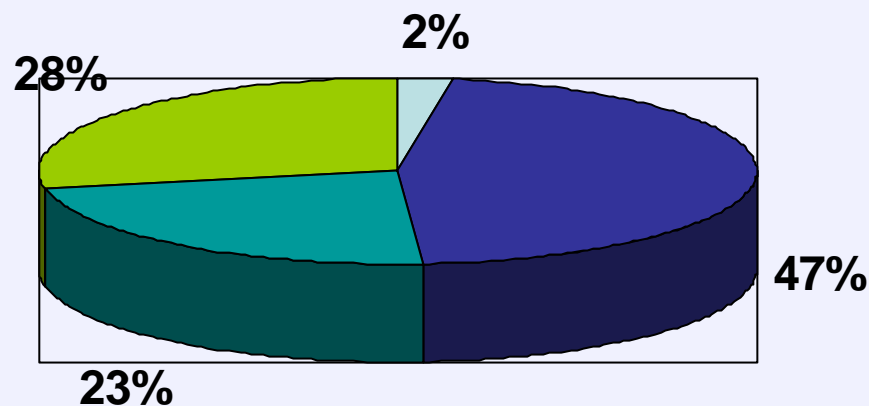
How likely are you to attend the next SuperConference to be held in Nashville in March 2006?



How likely are you to attend a Regional Sirsi Users Group Meeting

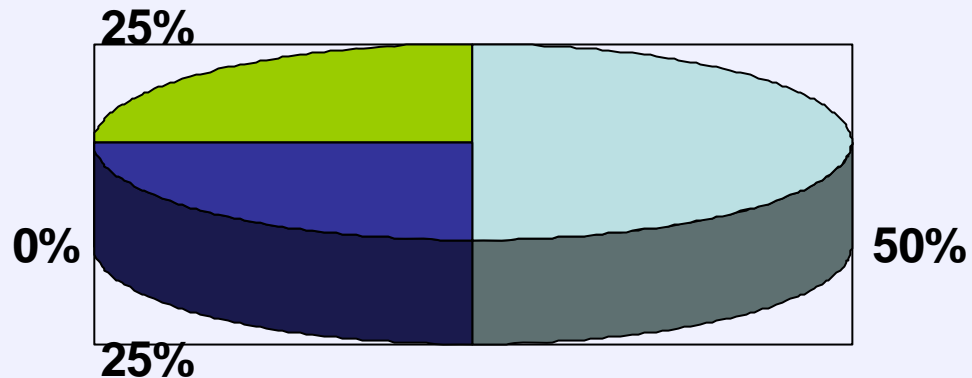


If you have never attended a National Users Group Meeting, please choose the reasons why (choose all that apply)



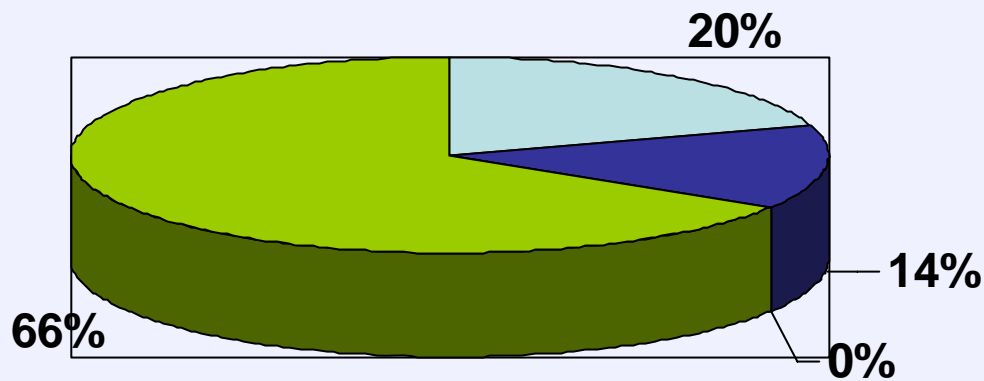
- Program not of interest to me
- My institution has insufficient travel...
- Someone else on staff attends
- I attend the Regional Users Group

If you have attended a National Users Group Meeting, what aspect was most valuable (choose one)



- Customer Presentations
- Sirsi Presentations
- Meeting with other vendors
- Networking with other customers

If you have ever attended a Regional Users Group meeting, what aspect was most valuable? (choose one)



- Customer presentations
- Sirsi Presentations
- Meeting with other Vendors
- Networking with other Customers

What services could the National Unicorn Users Group and its Executive Board offer to SirsiDynix customers? (choose all that apply)

Choice	Count	Percentage Answered
Communicating customer needs to SirsiDynix before it sets corporate policy (not software enhancements)	91	66.4%
Working with SirsiDynix and the Forum Moderators to streamline and improve the software enhancement process	114	83.2%
Provide the means for customers to post documentation, training materials, etc. developed in house for sharing purposes	120	87.6%
Provide scholarship opportunities to allow customers to attend the national conference.	53	38.7%
Work with Regional Users Groups to coordinate programs, subsidize costs, etc.	85	62.0%
Provide a means for Regional Users Groups to communicate with other Regional groups.	56	40.9%
None of the above	2	1.5%