

**UUGI Executive Board**  
**June 9, 2008**

Present: Merry Bortz, Carla Clark, Brian Sherman, Scott Thomas, Karen Eggert, Shawn Carraway, Karen Oster, Debbie Martin and from Sirsi Dynix John Dickson and Matt Hawkins.

Absent: Pat Nicholls, Mark Andrews, Coleen Neary, Ranny Lacanienta

Meeting was called to order at 2:35 PM CST by chair, Carla Clark.

Shawn moved and Merry seconded to approve the May 28th Executive Committee meeting minutes with one correction. This was passed unanimously.

**Updates from Matt and John**

Matt indicated that Gary R. was in the air and unable to attend the call today.

SalesForce.com went live approximately six weeks ago, along with a product called Open Air (used by implementation and professional services) and Big Machines (used by sales reps for preparing quotes). All are going well and the company is pleased with the products. Through SalesForce about 12,000 solutions are now available for customers to search in the knowledge base. The company is taking all customer feedback and incorporating the suggestions into improving how SalesForce works. Customers should soon see improvements in the format of solutions.

Karen O. reported that she is generally pleased with SalesForce as well, especially the improvements in searching the knowledge base, and that Terry Jarnagin had been very responsive to her concerns. She did mention that if you needed to reopen a call that the e-mail was sent to the person who had worked on the call before and that person had to reopen the call. This could cause a delay if that SirsiDynix staff member was out of the office. Matt indicated that he would follow up with Terry on this concern.

Scott commented that SirsiDynix did not seem to take the enhancement process into consideration when the switch was made to SalesForce but that they have things up and running now. His concern is that since Karen Albright left, there is not a liaison between the forums and SirsiDynix. There needs to be a person from SirsiDynix monitoring each forum. John D. thought it should be the Technical Project Managers (TPMs). He said he would bring this up to Berit. Carla mentioned that she had talked with Cathy Sicard and they felt it would be good for the TPMs to address initial enhancements that are posted to indicate whether a request is not feasible, if there would be negative impact, if it is already planned for a future release and so on. John will bring this concern forward to Berit.

Scott mentioned that there seems to be a consensus that the lists and discussion forums are redundant in many instances. Many people indicated a desire to keep the lists and enhancement forums and to terminate the discussion forums. John said SirsiDynix would support this as well. Some customers did like the archive feature of the forums and initially the lists were not being archived. John thought that was just for the first couple of weeks and that the lists were now being archived. Carla and Scott will prepare a short survey to post to customers to gauge the impact if the discussion forums were to be terminated.

John reported that there are 54 customers in production with Symphony and 65 with the latest release of Horizon. Toronto Public went live in February and another large customer will be live shortly.

Symphony 3.2.1 (patch/upgrade) was release at the end of May for all except Windows Oracle sites. (This should be out shortly.) A general Staff Web Client (not just for K-12) will be available soon for sites running 3.2.1. The beta releases of Enterprise and E-Library will be out right before ALA and they will be unveiled at ALA. They anticipate a general release in later summer. EPS 2.2.2 is due for release just before July 4<sup>th</sup>.

At the request of customers, Sirsi announced late last week that they will begin posting draft release notes well in advance of the software release to assist sites in future upgrade planning. These release notes will be updated every 3-4 weeks.

Carla mentioned a possible enhancement agreement between UUGI and SirsiDynix that Karen E. had brought forward based on a similar agreement between ExLibris and their user group. It was suggested that this should be investigated but should probably postpone a decision pending a merger. Other enhancement issues will continue to be addressed.

Carla thanked Matt and John for joining the call. They signed off at this time.

### **Reports from officers, appointed representatives, committees:**

#### **Chair** (Carla)

Carla signed up for O'Reilly.

UUGI will pay the committee members expenses to Dallas. Airfare can be booked and submitted to Pat.

#### **Past Chair** (Mark)

Mark was not present so there was no report.

#### **Chair-Elect** (Brian)

Brian had nothing to report.

#### **Secretary** (Debbie)

Debbie had nothing to report.

#### **Treasurer** (Pat)

Pat was not present so there was no treasurer's report.

#### **Program** (Shawn and Michael)

Michael and Shawn will have the individual session evals out soon. They would like a memorandum of understanding between UUGI, CODI and SirsiDynix concerning the upcoming conference duties. They feel SirsiDynix should hire Karen Albright again since she has worked on several conferences and has the institutional knowledge.

#### **Nominating** (Karen E)

Karen wanted to reiterate that there is a need to clarify what procedures will need to be followed for elections for next year with the pending merger. Carla indicated that she had sent the merger info agreed upon by the UUGI Executive Committee during the last call to CODI chair Amy Terlaga. Carla has a conference call scheduled with CODI on June 18<sup>th</sup> to discuss issues and concerns. CODI Chair-Elect, Chris Hauser, has set up a wiki on the CODI site for members to discuss merger issues/concerns. We need to set up something similar on the UUGI site.

**Member-at-Large (Merry)**

Merry is working with X-Mission to set up multiple blogs. There will be no extra charge for this.

Only 5 (of 21) RUG/SIG chairs returned the survey Merry sent out asking for their input and opinions about UUGI support. Some RUGs/SIGs are structured and some are not. Most like things as they are. The RUG/SIG sub-committee does not feel UUGI has the resources to financially support RUGs/SIGs. Merry will continue RUG/SIG discussions with the CODI RUG/SIG committee members. Carla stated that the committee's recommendations will be taken forward.

**Old Business:**

Carla stated that Pia is reserving a block of rooms for the Dallas UUGI Committee/Conference planning meeting on August 25<sup>th</sup>-27<sup>th</sup>. There will be a group dinner on Monday evening for all who can attend. Meetings will be held throughout the day on Tuesday until 5 PM or so. Amy T. and Chris H. from CODI plan to attend with possibly one additional CODI member. Pia will attend. It was agreed that it would be helpful if someone from SirsiDynix attended as well. Carla will follow up on this.

**New Business:**

Michael suggested having Pat provide a list of new UUGI members to Merry to post on the UUGI website. Shawn would still like to receive names of new SirsiDynix customers so they could be invited to join UUGI. She needs a contact at SirsiDynix to work on this with.

Michael mentioned that since O'Reilly provides copies of their books free to members, that we should take advantage of this and use the books as door prizes.

Carla has invited SirsiDynix CEO Gary Rautenstrauch to join the next UUGI Committee call. He has indicated that he will attend.

**Action Items:**

The next call is on July 9<sup>th</sup> at 2:00 CST. Committee members are reminded that they can update the group calendar on Google calendars.

The meeting adjourned at 3:45 CST.

Minutes respectfully submitted by Debbie Martin